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## **Tyler N. Snow**

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712 North Garden Street ~ Bellingham, WA 98225  
Home Phone (360) 527-2581, Cell (360) 319-0678  
Email: <Snowt@cc.wvu.edu>

### **OBJECTIVE**

To acquire a position in technology where I can apply my knowledge from work experience and schooling. To work towards a position in management where I can establish myself as a leader within the company.

### **QUALIFICATIONS**

- Worked in programming microcontrollers, programmable logic devices, and instrumentation and detection circuitry.
- Software experience: Windows XP, Windows NT, Netscape, UNIX, Word, Excel, FrontPage, MathCAD, CAD, PSPICE, Logic Works, LabView, Visual C++, HTML, Tina, Micro COS, EAGLE.
- Lab experience: Oscilloscope, DMM, Function Generator, Logic Analyzer, Frequency Counter, RLC Meter, Curve Tracer, Spectrum Analyzer.

### **WORK HISTORY**

- 04/00-Present*      *Customer Service Representative, Enterprise Rent a Car*  
Rent and manage a fleet of cars, handle customer inquiries, handle opening and closing duties. Marketing to nearby dealerships and service shops. Consistently meet or exceed goals of both sales and customer satisfaction. Corporate business membership referrals. Retain relationships with customers, and work for 100% satisfaction.  
Concurrent with Education.
- 11/97-01/00*      *Assistant Manager, Just Sports/Pro Image*  
Opened and closed the store. Designed store goals and met personal quotas consistently. Trained new employees on, and used, the seven steps of selling to ensure good customer service in the store.

### **EDUCATION**

- 9/01-Present*      *Western Washington University*  
BS in Electronics Engineering Technology Expected 6/2004
- 9/99-6/01*      *Green River Community College*  
AA Degree

### **REFERENCES**

Available upon request